

Alltel Cable Television places consumers on lengthy hold time while the consumer is attempting to pay their cable tv bill. There is no "quality" in their service at Alltel Cable Television Company. Please alert Alltel Cable Television Company to be consumer friendly. Please remind Alltel that we the consumer have a choice to whom we want as our television service provider. Placing the consumer on a lengthy hold time instead of actually handling their problem, is unacceptable. Make Alltel stop putting the consumer on lengthy hold time. Make Alltel Telephone Company take cable tv payments without "bridging" the customer over to another location only to make them hold again for unnecessary lengthy hold time. This hold time at Alltel Cable TV is UNACCEPTABLE!!!!!!